



Request for a Refund to Customer's Account

Outlet

Outlet name

Outlet MID

Transaction

TID

Transaction date

Transaction amount

Receipt number

Description of error

Please include a printout from the terminal and a receipt from the fiscal cash register.

→ We only require copies please **do not** send originals.

Should the cardholder file a complaint, I hereby express my consent to cover the transaction amount claimed.

Name (please print name)

Date

Signature

→ Requests that do not have the required documents attached will not be processed.